



Diagnostics Report

Report details

Store name	Mobile shop Boulevard
Address	Boulevard 99, Helsinki
Store ID	12345
Report ID	c8e26c0b-9267-40fc-a19f-eda5a03c0028
Created	2018-07-05 08:20:43
Product	PiceaServices 4.2.1175.51859

Device details

Manufacturer	Apple
Model	iPhone SE
Model number	MP852
Sales code	A1723
IMEI	353847084644662
Serial number	DX3T7KUVHTV
USB Serial	d232fe6073bf241825c37d0b1025abc0b12f67c6
Operating system	iOS 11.2.6
MEID	35384708464466
Hardware model	N69uAP
Memory	32 GB
Color	Rose Gold

Diagnostics details

Diagnostics profile	All tests
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TEST	STATUS	REMARKS
GENERAL		
Jailbreak / Rooted check	Passed	
Find My iPhone	Passed	
AUDIO		
Speaker	Passed	

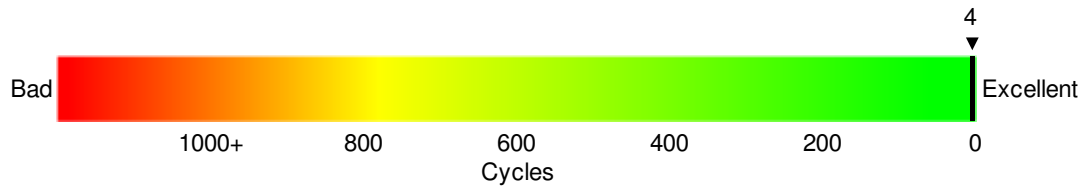
TEST	STATUS	REMARKS
Microphone	Passed	
Phone speaker	Passed	
Record & Play	Passed	
CAMERA		
Front camera	Passed	
Rear camera	Passed	
Front camera auto focus	Passed	
Rear camera auto focus	Passed	
Flash	Passed	
DISPLAY		
Multitouch	Passed	
Touch	Passed	
Colors	Passed	
Pixels	Passed	
Burned screen	Passed	
Pinch	Passed	
BUTTONS		
Volume up	Passed	
Volume down	Passed	
Mute	Passed	
Power	Passed	
Home	Passed	
CONNECTIVITY		
WiFi	Canceled	WiFi test case canceled
SENSORS		
Ambient light	Passed	
Magnetometer	Passed	
Accelerometer	Passed	
Gyroscope	Passed	
Proximity	Passed	
Vibrator	Passed	
CONNECTORS		
USB port	Passed	

TEST	STATUS	REMARKS
Accessory connector	Failed	Accessory connector test case failed
Charger port	Passed	
SOFTWARE		
Software updates	Passed with issues	Software update available
Uptime	Passed	
Sleep time	Passed	
RAM	Passed	
Storage	Passed	
BATTERY		
Battery health	Passed	
DEVICE CONDITION		
Back cover	A-	
Screen condition	A-	
Body shape	A-	
Liquid Contact Indicator (LCI/LDI/WDI)	Not triggered	
Device grade	A-	
Sales box content	Passed	Headset: Not available USB Cable: Available SIM Tool: Not available Charger: Available Guides: Not available
Free description	Passed	A small scratch on the upper left corner of the display
ACCESSORIES		
USB cable	Passed	
Headset	Failed	Headset test case failed
Charger	Passed	

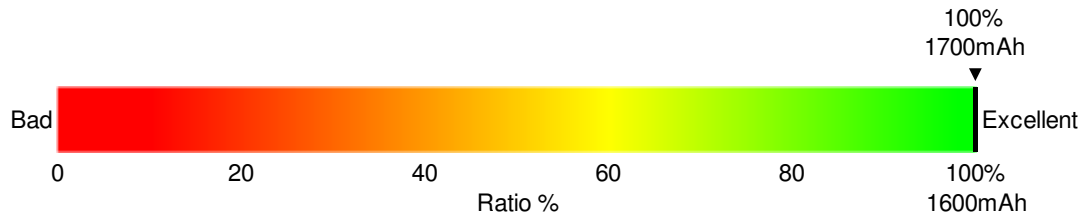
Battery performance

Cycle count	4
Full charge capacity	1700 mAh
Design capacity	1600 mAh
Battery health	Excellent
Battery grade	5.0/5.0

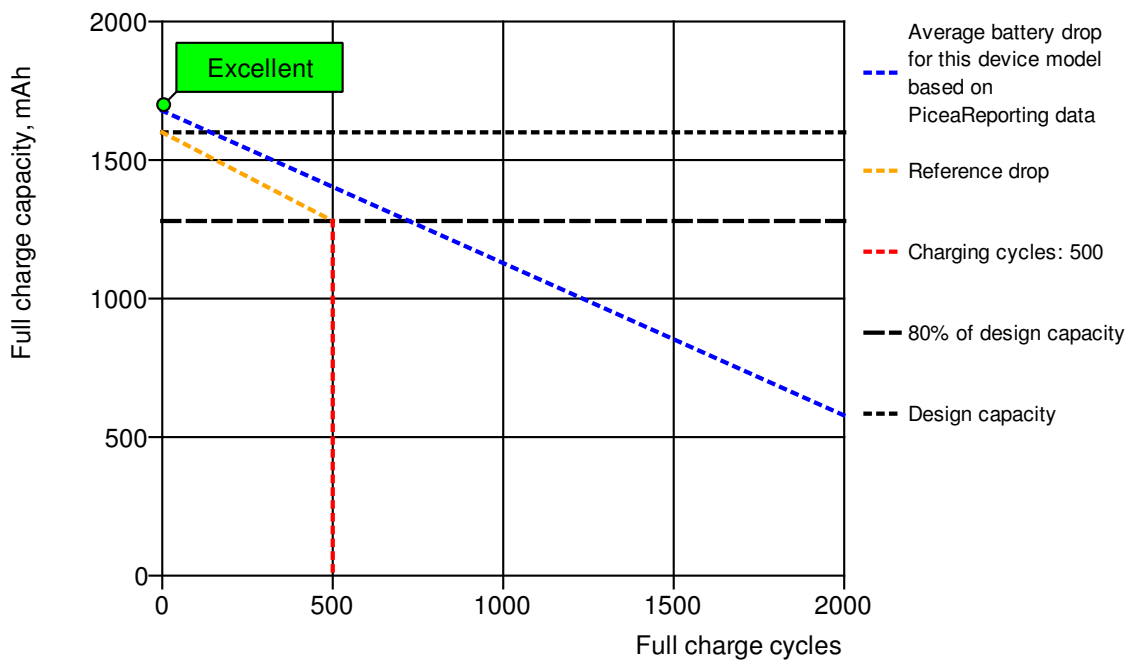
CYCLE COUNT (AGE)



CHARGING CAPACITY (HEALTH)



BATTERY EVALUATION



I hereby state that the diagnostics process has been carried out in accordance with the given instructions

Operator

Supervisor



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