



Diagnostics Report

Report details

Store name	Mobile shop Boulevard
Address	Boulevard 99, Helsinki
Store ID	12345
Report ID	e27a9f06-db1d-4dd4-b9fa-9769e7688fd9
Created	2018-07-05 08:05:07
Product	PiceaServices 4.2.1175.51859

Device details

Manufacturer	Huawei
Model	P9 Plus
Model number	VIE-L09
IMEI	860865031476117
Serial number	N9Q7N16824000200
USB Serial	N9Q7N16824000200
Operating system	Android 6.0
Memory	64 GB
IMSI1	244052162268694

Diagnostics details

Diagnostics profile	All tests
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TEST	STATUS	REMARKS
GENERAL		
Jailbreak / Rooted check	Passed	
User accounts	Passed with issues	Google account detected
AUDIO		
Speaker	Passed	
Microphone	Passed	
Phone speaker	Passed	

TEST	STATUS	REMARKS
Record & Play	Passed	
CAMERA		
Front camera	Passed	
Rear camera	Passed	
Front camera auto focus	Passed	
Rear camera auto focus	Passed	
Flash	Passed	
DISPLAY		
Multitouch	Passed	
Touch	Passed	
Colors	Passed	
Pixels	Passed	
Burned screen	Passed	
Pinch	Passed	
BUTTONS		
Return	Passed	
Volume up	Passed	
Volume down	Passed	
Menu	Passed	
Power	Passed	
Home	Passed	
CONNECTIVITY		
Internet connection	Passed	
Bluetooth	Passed	
GPS	Passed	
NFC	Passed	
SIM card slot	Passed	
WiFi	Passed	
Outgoing call	Passed	
Mobile data	Passed	
SENSORS		
Ambient light	Passed	
Magnetometer	Passed	

TEST	STATUS	REMARKS
Accelerometer	Passed	
Gyroscope	Passed	
Proximity	Passed	
Vibrator	Passed	
Fingerprint	Canceled	Fingerprint test case canceled
CONNECTORS		
USB port	Passed	
Accessory connector	Failed	Accessory connector test case failed
Charger port	Passed	
SOFTWARE		
Software updates	Passed with issues	Software update available
Security updates	Passed with issues	Security updates test case passed with issues Device security updates are over 180 days old.
Uptime	Passed	
Sleep time	Passed	
RAM	Passed	
Storage	Passed	
BATTERY		
Battery health	Passed	
Battery performance	Passed	Battery grade: 4.0/5.0
DEVICE CONDITION		
Back cover	A-	
Screen condition	A-	
Body shape	A-	
Liquid Contact Indicator (LCI/LDI/WDI)	Not triggered	
Device grade	A-	
Sales box content	Passed	Headset: Not available USB Cable: Available SIM Tool: Not available Charger: Available Guides: Not available
Free description	Passed	A small scratch on the upper left corner of the display.
ACCESSORIES		

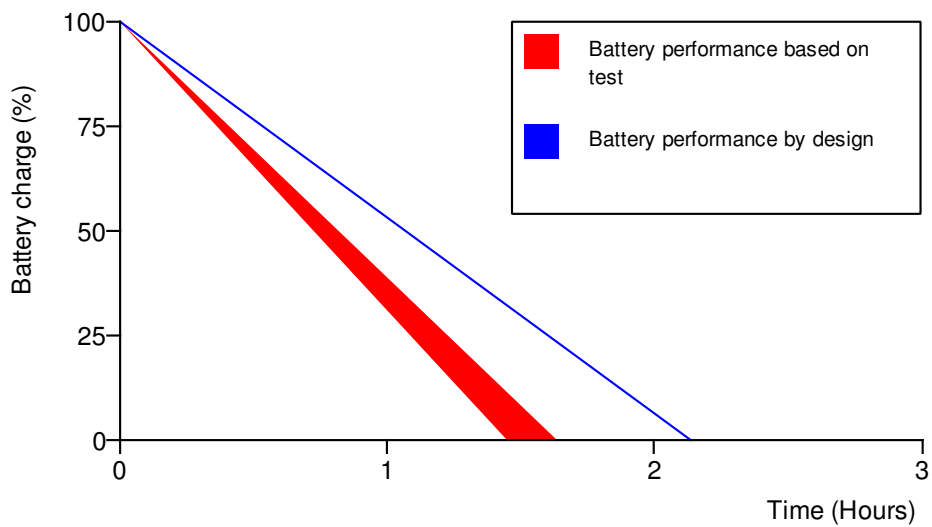
TEST	STATUS	REMARKS
USB cable	Passed	
Headset	Failed	Headset test case failed Buttonless headset. Headset right speaker is broken. Headset left speaker is broken. Headset microphone is broken.
SD card	Passed	
Charger	Passed	

Battery performance

Cycle count	Not available
Full charge capacity	Not available
Design capacity	3320 mAh
Battery health	Good
Battery grade	4.0/5.0

BATTERY EVALUATION

Battery performance is above average



I hereby state that the diagnostics process has been carried out in accordance with the given instructions

Operator

Supervisor



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