



Picea® Services device support

Version 3.0

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Piceasoft support

1 Picea® Services

PiceaServices solution includes six services: Picea® Switch, Picea® Diagnostics, Picea® Eraser, Picea® Verify, Picea® Trade-In, and Picea® History. Supported mobile device operating systems (platforms) for each of the services are listed below.

1.1 Switch

Supported devices on Windows and Mac computers:

- Android version 2.0 devices and later
- iOS version 5.0 and later, iPadOS version 13 and later
- Feature phones with Bluetooth capability

1.2 Diagnostics

Supported devices on Windows and Mac computers:

- Android version 7 devices and later
- iOS version 10.0 and later, iPadOS version 13 and later

1.3 Eraser

Supported devices on Windows computers:

- Android version 2.0 devices and later
- iOS version 7.0 and later, iPadOS version 13 and later

Supported devices on Mac computers:

- Android version 2.0 devices and later
- iOS devices version 7.0 and later, iPadOS version 13 and later

1.4 Verify

Supported devices on Windows and Mac computers:

- Android version 7 devices and later
- iOS version 9.0 and later, iPadOS version 13 and later
- Windows Phone (MS/Nokia SW version 8.0 and later)